

PRESS RELEASE

2024 is the year you can attend an industry leading immersive Control Room Operations Management course.

As experienced event professionals who run a range of Control Rooms across UK and Global events, we have harnessed our passion and knowledge of efficient and effective control room management into a two-day, fully immersive Control Room Operations Management Course.

People are the key success factor in a control room; this course is aimed at anyone working in an Event Control Room who needs to understand the command-and-control elements of events and incident management. Roles may include:

- Event Directors
- Event Managers
- Control Room Operators
- Stakeholders who operate in Event Liaison Teams
- Suppliers and freelancers working in event control rooms

The training delivery team have practical experience over thousands of hours of Control Rooms operations and incidents; the course will support trainee's development of skills, knowledge and competencies in designing, managing and working in control rooms.

“ Rob and his team engage with the people around them, making sure that that whole Event Control function runs smoothly for the event. They have also delivered an excellent and professional exercise. I've had lots of comments on how well it was ran and how useful it has been.

Chris Price, Event Manager, The Boat Race”

Expert content:

There will be pre-course learning to ensure all attendees get the most out of this Continued Professional Development (CPD) accredited course, alongside a course workbook to ensure the learning can be incorporated into control room planning. Knowledge sessions include a mix of relevant theory and standards, with case studies and practical elements.

Exercise Simulation

The course includes a live exercise with simulated, credible scenarios via radio and on-screen, with trainees managing and operating their Control Room. Attendees will assume Control Room roles within an event-time incident management structure to put their knowledge to the test.



With increasing frequency of incidents at events; ranging from adverse weather to security threats; incident debriefs are highlighting the importance of procedures, training and exercising in Control Rooms. I wanted to share this learning to widen experience of control room good practice.

We have designed an exciting, immersive course that will help event professionals become more confident and experienced in Control Room operations.

Rob Walley, Founder, Controlled Events



The Control Room Operations Management Course is being delivered in London and Birmingham; for further information and to enquire about dates please visit www.controlledevents.com/readiness/CROM

Should your organisation have 10 or more attendees, we can deliver the course in-house, tailored to your events and experience on a bespoke basis.



support@controlledevents.com +44 (0)20 3286 6392 www.controlledevents.com

Established in 2011 with experience developed across projects, events, incidents and exercises, Controlled Events has for thirteen years been growing rapidly as a trusted, expert one stop supplier of resilience, readiness, event control and communications.

We support a wide range of clients in housing, corporate, major and minor events, Government, construction, transport, emergency services, local government, industrial and retail sectors.

We retain a growing number of our clients year on year who value our ethical and expert approach and often recommend our services to others.